

Miyeon Song

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Academic Positions

Assistant Professor, Department of Political Science, University of South Carolina, 2019-present
Visiting Research Scholar, School of Public Affairs, American University, 2018-2019

Education

Ph.D., Political Science, Texas A&M University, 2019

Fields: Public Administration and Public Policy

Committee: Kenneth J. Meier (Chair), Ian R. Turner, Maria Escobar-Lemmon, and Justin B. Bullock

Dissertation: Managing Public Services: The Role of Nonprofit, For-profit, and Governmental Organizations

**Winner of the Best Dissertation Award, Public Management Research Association, 2020*

Visiting Graduate Student, University of California Los Angeles, 2012-2013

M.P.P., Public Policy, Seoul National University, 2011

Advisor: Young Han Chun

Thesis: The Effect of Job Satisfaction on Organizational Performance

B.A., Public Administration, Public Enterprise Management, Chung-Ang University, 2009

Research Interests

Public Management, Government Performance, Bureaucratic Politics, Comparative Public Administration, Organizational Theory and Behavior, Public-Private Comparison, Citizen Satisfaction, Regulatory Policy, and Health Policy

Journal Articles

Song, Miyeon and Kenneth J. Meier. Conditional Acceptance. "Walking the Walk: Does Perceptual Congruence between Managers and Employees Promote Employee Job Satisfaction?" *Review of Public Personnel Administration*.

Song, Miyeon, Ohbet Cheon, and Young Han Chun. Forthcoming. "Taking Context More

Seriously: Managerial Networking and Performance in American and Korean Hospitals." *Public Performance & Management Review*.

- Song, Miyeon, Seung-Ho An, and Kenneth J. Meier. Forthcoming. "Quality Standards, Implementation Autonomy, and Citizen Satisfaction with Public Services: Cross-National Evidence." *Public Management Review*, doi.org/10.1080/14719037.2020.1730939.
- Cheon, Ohbet, Miyeon Song, Austin M. McCrea, and Kenneth J. Meier. Forthcoming. "Healthcare in America: The Relationship between Subjective and Objective Assessments of Hospitals." *International Public Management Journal*, doi.org/10.1080/10967494.2018.1553808.
- Song, Miyeon, Kenneth J. Meier, and Anna Amirkhanyan. 2020. "Goal Ambiguity, Management, and Performance in US Nursing Homes." *Administration & Society* 52(8): 1170-1208.
- Song, Miyeon, Minjung Kim, and Nathan Favero. 2020. "Social Class, Ingroup-Outgroup Comparisons, and Citizen Evaluations: Is User Satisfaction Linked to Outcome Disparities?" *The American Review of Public Administration* 50(2): 205-218.
- Meier, Kenneth J., Mallory Compton, John Polga-Hecimovich, Miyeon Song, and Cameron Wimpy. 2019. "Bureaucracy and the Failure of Politics: Challenges to Democratic Governance." *Administration & Society* 51(10): 1576-1605.
- Chun, Young Han, Sungjoo Choi, and Miyeon Song. 2019. "Analyzing the Link between Job Satisfaction and Performance in Educational Institutions." *International Journal of Public Administration* 42(9): 707-722.
- Song, Miyeon and Kenneth J. Meier. 2018. "Citizen Satisfaction and the Kaleidoscope of Government Performance: How Multiple Stakeholders See Government Performance." *Journal of Public Administration Research and Theory* 28(4): 489-505.
- Song, Miyeon. 2018. "Gender Representation and Student Performance: Representative Bureaucracy Goes to Korea." *The American Review of Public Administration* 48(4): 346-358.
- Song, Miyeon, Illoong Kwon, Seyoung Cha, and Naon Min. 2017. "The Effect of Public Service Motivation and Job Level on Bureaucrats' Preferences for Direct Policy Instruments." *Journal of Public Administration Research and Theory* 27(1): 36-51.
- Chun, Young Han and Miyeon Song. 2017. "Performance Impacts of Management in Korean Schools: Testing the Meier and O'Toole Model." *Public Management Review* 19(8): 1047-1065.
- Song, Miyeon and Young Han Chun. 2014. "Organizational Management and Job Satisfaction: A Hierarchical Linear Model (HLM) Analysis of Educational Institutions in Korea." *Korean Public Administration Review* 48(8): 109-132.

Book Chapters & Government Reports

- Chun, Young Han and Miyeon Song. 2014. "Outsourcing Management in Public Enterprises: Case for Incheon International Airport." In S. Park (Ed.), *Reform of Public Enterprises*. Seoul: Pakyoungsa.
- Kum, HyunSub, Hyuk Han, and Miyeon Song. 2013. "Organizational Characteristics and Performance: Evidence from Korean Universities." Research Center for Organization Diagnosis & Evaluation.
- Chun, Young Han and Miyeon Song. 2010. "Academic Achievement and Characteristics of School Organizations." Korea Institute for Curriculum and Evaluation.
- Chun, Young Han and Miyeon Song. 2009. "The Effects of School Organization Characteristics on Academic Achievement." The Ministry of Education, Science and Technology.

Manuscripts Under Review

- An, Seung-Ho, Miyeon Song, and Kenneth J. Meier. "Representative Bureaucracy and the Policy Environment: Gender Representation in Forty-Four Countries." (Revise and Resubmit)
- Shoub, Kelsey, Katelyn E. Stauffer, and Miyeon Song. "Differences in Men's and Women's Policing Behavior: Evidence from Traffic Stops." (Revise and Resubmit)
- Cheon, Ohbet, Miyeon Song, and Kenneth J. Meier "Gender Differences in Performance-driven Managerial Innovation: The Evidence from US Nursing Homes." (Revise and Resubmit)
- Song, Miyeon, Seung-Ho An, and Kenneth J. Meier. "Public Participation and Social Equity: Educating Immigrant Populations."
- Meier, Kenneth J., Miyeon Song, Anna Amirkhanyan, and Jourdan Davis. "The Credibility of Performance Information: Evidence from an Experiment."
- Amirkhanyan, Anna, Fei Wang, Kenneth J. Meier, and Miyeon Song. "The Role of the Sector Bias and Public Participation in Performance Assessments: An Experimental Study of Food Assistance."

Research in Progress

- "Pink Policing: Officer Gender, Policing Outcomes, and Citizen Trust in Democracy" (Book Project) with Kelsey Shoub and Katelyn E. Stauffer.
- "Who Reacts to Performance Information? Heterogeneous Citizen Response to Performance Metrics" with Minjung Kim and Nathan Favero.
- "Citizen Satisfaction and Performance Information: The Role of Expectation" with Minjung Kim, Nathan Favero, and Kenneth J. Meier.

"Representative Democracy: The Role of Democratic Institutions in Promoting Bureaucratic Gender Representation" with Kenneth J. Meier and Seung-Ho An.

"Representative Bureaucracy, Gender, and Decentralization: A Cross-National Examination" with Seung-Ho An and Kenneth J. Meier.

Invited Presentations

"A Race to the Top or a Race to the Bottom: Market Competition, Regulatory Compliance, and Sector Differences." GMU-SNU BK21 International Conference. George Mason University, 2020, Arlington, VA.

"Citizen Participation in the Public Service Delivery: The Role of Citizen Participation in Promoting Social Equity" with Kenneth J. Meier and Seung-Ho An. American University Mini-Conference on Equity and Public Management, 2019, Washington DC.

"Regulatory Compliance across Public, Nonprofit, and For-profit Organizations: The Context of US Nursing Homes." Health Policy Workshop, School of Public and Environmental Affairs, Indiana University, 2018, Bloomington, IN.

"Gender Differences in Performance-driven Managerial Innovation: The Evidence from US Nursing Homes" with Ohbet Cheon and Kenneth J. Meier. The Future of Behavioral Public Administration, University of Copenhagen, 2018, Copenhagen, Denmark.

"Walking the Walk: Does Perceptual Congruence between Managers and Employees Promote Employee Well-being?" with Kenneth J. Meier. Seminar on People Management in the Educational Sector, Tilburg University, 2018, Tilburg, the Netherlands.

"Representative Bureaucracy and Decentralization: A Cross-National Examination" with Seung-Ho An and Kenneth J. Meier. Texas A&M Race and Public Administration Conference, 2017, College Station, TX.

"Taking Context More Seriously: Management and Performance in US and Korean Hospitals." Texas A&M Public Management Conference, 2016, College Station, TX.

"Management-Performance Nexus Revisited: Evidence from Korea" with Young Han Chun. Texas A&M Public Management Conference, 2014, College Station, TX.

"The Effects of Job Satisfaction on Organizational Performance" with Young Han Chun. SNU-PITTSBURGH Research Workshop, 2011, Seoul, Korea.

Conference Presentations

"Sector Bias and the Credibility of Performance Information" with Kenneth J. Meier, Anna Amirkhanyan, and Jourdan Davis. Association for Research on Nonprofit Organizations and Voluntary Action, 2019, San Diego, CA.

"Sector Bias and the Credibility of Performance Information" with Kenneth J. Meier, Anna

Amirkhanyan, and Jourdan Davis. Association for Public Policy Analysis and Management, 2019, Denver, CO.

"Representative Democracy: The Role of Democratic Institutions in Promoting Bureaucratic Gender Representation" with Seung-Ho An, and Kenneth J. Meier. Midwest Political Science Association, 2019, Chicago, IL.

"Great Expectations": Parent Aspirations, Children's Academic Achievement and Its Effect on Citizen Satisfaction" with Minjung Kim, Nathan Favero, and Kenneth J. Meier. Midwest Political Science Association, 2019, Chicago, IL.

"Citizen Participation in Public Service Delivery: The Role of Citizen Participation in Promoting Social Equity" with Kenneth J. Meier and Seung-Ho An. American Society for Public Administration, 2019, Washington DC.

"Public Management, Performance, and Context: A Cross-National Examination" with Kenneth J. Meier and Seung-Ho An. Association for Public Policy Analysis and Management, 2018, Washington DC.

"Goal Ambiguity and Performance in US Nursing Homes" with Kenneth J. Meier and Anna Amirkhanyan. Association for Public Policy Analysis and Management, 2018, Washington DC.

"Politics, Bureaucracy, and Successful Governance: The Problem of Political Failure" with Kenneth J. Meier, Mallory Compton, John Polga-Hecimovich, and Cameron Wimpy. American Political Science Association, 2018, Boston, MA.

"Race to the Top or Race to the Bottom: Market Competition, Regulatory Compliance, and Sector Differences." Public Management Research Conference, 2018, Singapore.

"Who Reacts to Performance Information? Heterogeneous Citizen Response to Performance Metrics" with Minjung Kim and Nathan Favero. Public Management Research Conference, 2018, Singapore.

"To Delegate or Not to Delegate, That is the Question: Quality Standards, Implementation Autonomy, and Citizen Satisfaction" with Seung-Ho An, and Kenneth J. Meier. Midwest Political Science Association, 2018, Chicago, IL.

"Healthcare in America: The Relationship between Subjective and Objective Assessments of Hospitals" with Ohbet Cheon, Austin M. McCrea, and Kenneth J. Meier. Southern Political Science Association, 2018, New Orleans, LA.

"Who is the Principal's Principal? Oversight, Management, and Performance" with Ian R. Turner. American Political Science Association, 2017, San Francisco, CA.

"Representative Bureaucracy, Gender, and Decentralization: A Cross-National Examination of Fifteen Countries" with Seung-Ho An and Kenneth J. Meier. Public Management Research Conference, 2017, Washington DC.

"Social Class, Ingroup-Outgroup Comparisons, and Citizen Evaluations: Is User Satisfaction Linked to Outcome Disparities?" with Nathan Favero and Minjung Kim. Public

Management Research Conference, 2017, Washington DC.

"Representative Bureaucracy and the Policy Environment: Gender Representation in Forty-Two Countries" with Seung-Ho An and Kenneth J. Meier. Midwest Political Science Association, 2017, Chicago, IL.

"How Do Women Drive Innovation Based on Their Performance? The Evidence of US Nursing Homes" with Ohbet Cheon. Midwest Political Science Association, 2017, Chicago, IL.

"Parents, Teachers, and Students in a Centralized System: Judging the Quality of Schools" with Kenneth J. Meier. Southern Political Science Association, 2017, New Orleans, LA.

"Representation Everywhere? Testing the Theory of Representative Bureaucracy in Forty-Four Countries" with Seung-Ho An and Kenneth J. Meier. Public Management Research Conference Workshop on Representative Bureaucracy, 2016, Aarhus, Denmark.

"Gender Representation in Centralized Organizations: Representative Bureaucracy Goes to Korea." Midwest Political Science Association, 2016, Chicago, IL.

"Management-Performance Nexus Revisited: Evidence from Korean Schools" with Young Han Chun. Public Management Research Conference, 2014, Seoul, Korea.

"Publicness, Managerial Quality, and Job Satisfaction: An Empirical Analysis of Teachers in Korean Educational Institutions" with Young Han Chun, Sungjoo Choi. American Society for Public Administration Conference, 2013, New Orleans, LA.

"Does Job Satisfaction Lead to Better Performance? Evidence from Korean Schools" with Young Han Chun. International Research Society for Public Management Conference, 2012, Rome, Italy.

"The Effects of Job Satisfaction on Organizational Performance: Evidence from Korean Schools" with Young Han Chun. Korean Association for Public Administration - American Society for Public Administration Conference, 2011, Seoul, Korea.

"Job Satisfaction and Organizational Performance" with Young Han Chun. Seoul Association of Public Administration Conference, 2011, Seoul, Korea.

Research Experiences

Research Associate, 2015-2019: Project for Equity, Representation, and Governance,
Coordinated by Kenneth J. Meier, Texas A&M University

Research Assistant, 2015-2019: Prof. Kenneth J. Meier, Texas A&M University

Research Assistant, 2015-2017: Prof. Ian R. Turner, Texas A&M University

Certified Researcher, Texas A&M University Institutional Review Board

Research Associate, 2013-2015: Korean Public Service Organizations Survey (KPSOS) Project,
Research Center for Organization Diagnosis & Evaluation, Funded by Ministry of
Strategy and Finance, South Korea

Research Assistant, 2009-2015: Prof. Young Han Chun, Seoul National University

Certified Researcher, Seoul National University Institutional Review Board
Research Assistant, 2012: Government reports, Ministry of Public Administration and Security
Research Assistant, 2010: Government reports, Korea Institute for Curriculum and Evaluation
Research Assistant, 2009: Government reports, Ministry of Education, Science and Technology
Research Assistant, 2007: Policy Monitoring Program, Seoul City Government
Research Intern, 2007: Anseong City Government
Research Assistant, 2005: Korea Institute of Public Administration

Teaching Experiences

Courses Taught at Graduate Level:

POLI 770 - Perspectives on Public Administration (MPA), University of South Carolina, Fall 2019, Fall 2020

POLI 797 - Non-profit Management (MPA), University of South Carolina, Spring 2020

Teaching Assistant:

Empirical Research on Public Management (PhD), Seoul National University, 2012

Theories of Public Organizations (MPA), Seoul National University, 2011

Public Administration Theory (MPA), Seoul National University, 2010

Grants, Fellowship, and Awards

Best Dissertation Award, 2020, Public Management Research Association

Outstanding Reviewer Award for the *Journal of Public Administration Research and Theory*, 2019, Public Management Research Association

Graduate Student Research and Presentation Grant, 2017, Texas A&M University

Korean Public Service Organizations Survey (KPSOS) Project (PI: Young Han Chun), 2013-2015, Ministry of Strategy and Finance, South Korea

PhD Fellowship, 2011-2013, Korea Research Foundation

Nationally competitive fellowship awarded by the Korean Ministry of Education

Brain Korea 21 Scholarship, 2009-2010, Korea Research Foundation

Scholarship for Academic Achievement, 2009-2010, Seoul National University

Best Research Award, 2007, Anseong City Government

Department Service

Member, MPA Committee, University of South Carolina, 2019-present

Member, Assistant Professor of Public Administration Search Committee, University of South Carolina, Fall 2019

Discipline Service

Editorial Board:

International Public Management Journal, 2019-present

Graduate Student Advisory Board, *International Public Management Journal*, 2018-2019

Editorial Assistant:

Journal of Public Administration Research and Theory, 2017-2019

Perspectives on Public Management & Governance, 2016-2017

Award Committee:

The Best Journal Article Award selection committee, Academy of Management Public and Nonprofit Division, 2020

Section Chair:

Midwest Public Administration Caucus (MPAC), Midwest Political Science Association Annual Meeting, 2020 (Conference Canceled)

Program Reviewer Committee:

Public Management Research Conference, 2020 (Conference Canceled)

Panel Chair:

GMU-SNU BK21 International Conference, 2020

Panel Discussant:

Ph.D. Roundtable, GMU-SNU BK21 International Conference, 2020

Association for Public Policy Analysis and Management, 2018

Journal Reviewer:

Journal of Public Administration Research and Theory (Recipient of 2019 Outstanding Reviewer Award), *Public Administration Review*, *International Public Management Journal*, *The American Review of Public Administration*, *Public Management Review*, *Public Administration*, *Governance*, *Review of Public Personnel Administration*, *Public Performance & Management Review*, *Public Personnel Management*, *Public Administration Quarterly*, *Social Science Quarterly*, *Journal of Behavioral Public Administration*, *Nonprofit Management & Leadership*, *The International Review of Public Administration*, *Korean Journal of Policy Studies*

Additional Training and Research Skills

Advanced Method Training in Experimental Economics, 2018, Texas A&M University

Doctoral Student Professional Development Workshop, Public Management Research Association, 2017, Washington DC

Advanced STATA Programming, 2016, StataCorp LP.

Advanced Method Training in STATA, 2011-2015, Seoul National University

Advanced Method Training in Hierarchical Linear Model, 2011, Seoul National University

Programming: STATA, R, SPSS, HLM, RATS, LaTeX

Languages: Korean (native), English (fluent)

References

Available upon request.

Last updated: August 2020